# COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MARK AND KATHLEEN GRANT	)
COMPLAINANTS	) }
VS.	) CASE NO. 2005-00548
VERIZON WIRELESS MESSAGING SERVICES, LLC	, ) )
DEFENDANT	<i>)</i> }

#### ORDER TO SATISFY OR ANSWER

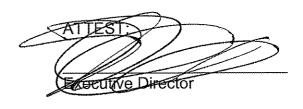
Verizon Wireless Messaging Services, LLC ("Verizon") is hereby notified that it has been named as defendant in a formal complaint filed on December 21, 2005, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, Verizon is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 4th day of January, 2006.

By the Commission



#### COMMONWEALTH OF KENTUCKY

## BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:	RECEIVED
MARK AND KATTHLEEN GRANT	DEC 2 1 2005
(Your Full Name) COMPLAINANT	PUBLIC SERVICE COMMISSION
VS.	Cause No: 2005-00548
VERIZON WIRELESS	•)
(Name of Utility)  DEFENDANT	<b>)</b>
COMPLAINT	
The complaint of MARK AND KATHLEN 6  (Your Full Name)	respectfully shows:
(a) MARIL GID KATHLE  (Your Full Name)	EN GRANT
	E LANE, HENDERSON, KY
(Your Address)	
(b) VERYZON WIRELESS	AND-AND-AND-AND-AND-AND-AND-AND-AND-AND-
(Name of Utility)	
(Address of Utility)	
(c) That: THE UTLITH INTER (Describe here, attaching additional s	······································
CONTINUED SERVICE U	UITHOUT PERMISSION acts that are the reason
AND SERVICE BILLING	IS AFTEIL THE
and basis for the complaint)  COMDLAINAUT HAD	ZEQUESTED IN
WRITING WITH REGI	STERED MAIL
Continued on Next Pag	e

### Formal Complaint

MARL AND KATHLEEN GRANTS. VERIZON WIRELESS

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THAT THE SERVICE BE DISCONTINUED DUE TO
FAULTY FOUR MENT AND DINTINGLY REPLACEME
OF THAT FAULTY EQUIPMENT THAT WAS
"CONTRED BY WARRANTY. ADDITIONALLY,
OUT OF SERVICE PECEPTION IS COMMON IN
DOWNTOWN HEUDERSON, KY.
Wherefore, complainant asks THAT CREDIT FOR (Specifically state the relief desired.)
USAGE AFTER THE REQUEST BE GIVEN AND
THAT PENALTY CHARGES TO END THE CONTRACT
BE WAIVED .
Dated at HENDERSON, Kentucky, this 19 day  (Your City)  of KEMBER, 19.
of DECEMBER 19
(Month) Man Stand
(Your Signature)
(Name and address of attorney, if any)